



## COLLABORATION

Collaboration anywhere on any device

We understand the importance in today's mobile workforce to be able to reach the right person with the right device. When you choose Epoch Universal, you are gaining the best collaboration solutions portfolio in the industry. As a Cisco Gold partner, we offer “best-in-class” solutions that you can deploy in any order and at any pace to match your business objectives.

**The Cisco Collaboration Portfolio includes:**

**Unified Communications:** a full suite of solutions and endpoints that provide reliable communication services to all employees in their workspace.

**Customer Collaboration:** Use of voice, web, email, video, chat, analytics, and social media to create the foundation for positive customer service and positive sales opportunities.

**Collaboration Applications:** Gain collaboration applications such as voice, video, web, and customer care on the device of your choice in order to be most productive from any location.

**TelePresence:** Combine high-definition video, rich audio, and interactive elements to deliver a unique, “in-person” experience over the network.

Epoch Universal thrives to meet the needs of your workforce by providing exceptional collaboration experiences from every room, on every desk, in every pocket, and from every application. To achieve this, we offer the following solutions:

- **Cisco Spark:** secure team messaging with video calling and file sharing.
- **Cisco Jabber:** real-time presence information and instant messaging with HD video and desktop sharing capabilities.
- **Cisco WebEx Meeting Center:** highly secure video conferencing experience where you can collaborate on any project with audio, video, and content.
- **Cisco Unified Communications Manager:** unified communications call control platform with session management, voice, video, messaging, mobility, and web conferencing.
- **Cisco Business Edition 6000:** all-in-one solution with VoIP phone system and end-to-end capabilities including voice, video, messaging, presence, and chat (three models based on size and workloads).
- **Cisco Contact Center Suite:** extensive voice product suite and network virtualization strategy that provides the following benefits: dual-tone multi frequency (DTMF) touch tone, call control, call routing, video calls, presence, and reporting.
- **Cisco Collaboration Endpoints:** an array of solutions from IP phones and video conferencing to web, mobile, and desktop clients.

Call Epoch Universal today to learn how we can provide you with the most innovative collaboration technology without compromising your business and IT requirements.

